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- 2- TUI BLUE Makadi
- 3- Jaz Makadina
- 4- TUI BLUE Makadi Gardens
- 5- Jaz Makadi Star & Spa
- 6- Jaz Makadi Saraya Resort
- 7- Jaz Makadi Oasis Resort
- 8- Jaz Makadi Saraya Palms
- 9- Steigenberger Makadi
- 10- Jaz Aquaviva
- 11- Future Hotel Project
- 12- Future Hotel Project



-  Amaya Indian Restaurant
-  Aqua Center
-  ATM & Exchange machines
-  Café Blue
-  Club House
-  Diving Center
-  El Shisha Café
-  Golf Tee
-  La Loca Disco
-  mivida Beauty Salon
-  The Grill Restaurant
-  Makadi Golf Course
-  mividaspa
-  Makadi Water World
-  Makai Tukai Asian Restaurant
-  Nino's Italian Restaurant
-  Sofra Oriental Restaurant
-  Souk Makadi
-  Super Market
-  Surf Center
-  Travco Group Building

LIVE THE MAKADI MINDSET!

Jaz Makadi Saraya Palms
Hotel Info - English

ROOM & KEY CARD

Tea and coffee making facilities are replenished daily
1.5L bottle of water per room on daily basis
Minibar: Please notice the minibar list in your room

SAFE

We kindly ask that all valuables are placed in the safe inside the wardrobe, as the hotel cannot accept any responsibility for the loss of these. Please leave the safe open on departure day.

TELEPHONE

Please contact reception by dialing 0. Available 24/7.
To make national or international calls, please contact our reception. To call another room, please dial the respective room number.

RECEPTION

Our 24 hour service will assist with all general questions, and provide relevant information such as directions, limo reservations, bedding, porter service etc.

Check-in 14:00 pm, check-out 12.00 pm.
Late check-out is subject to availability and with extra charge.

INTERNET

Please activate your Wi-Fi and choose JHG network - enter your room number, first name and your email address in the appropriate fields.
Remember to turn off data roaming to avoid network charges from your operator.

POOL & BEACH AREA

You will find pool/beach towels inside your room, changed upon request during your daily turndown service, please leave the towels on the bathroom floor if you require a change. Outside of this time please ring reception.

The reservation of sunbeds is not permitted, and staff is authorized to remove items from sun loungers after extended periods of non-occupancy.

LAUNDRY & DRY CLEANING

There is a laundry bag in the wardrobe.
Please fill out the laundry list with your items and the prices can be found in the laundry list

RESTAURANTS & BARS

Shams Main Restaurant

Breakfast	07:00-10:00
Dinner	18:00-21:00

Al Gezira Snacks Bar

Late Breakfast	10:30-11:30
Lunch	12:30-14:30
Snacks	14:30-17:00
Tea Time	15:30-16:30

Beach Bar

Drinks Service	10:00-Sunset
Snacks	12:00-15:30

Coco Pool Bar

Drinks Service	10:00-Sunset
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Manzar Lounge Bar

Drinks Service	17:00-00:00
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Dress Code:

For dinner gentlemen are required to wear casual long trousers or smart shorts, ladies to dress modestly.

A LA CARTE RESTAURANTS

1 complimentary dinner per stay in one of the following a la carte restaurants: Nino's, Amaya, Makai Tukai, Sofa, Beach Restaurant, The Grill or Aqua Restaurant.

Restaurants are located within the heart of Madinat Makadi.
Pervious booking is required 48 hours before with the front office team.

Allergies and dietary requirements - please notify Guest Relation Manager.

ENVIRONMENTAL AWARENESS

We are extremely concerned of our environment and as such make great efforts to support in all spheres wherever possible.

For more information please refer to our environmental boards and TV information channel No. 1.

SERVICES

Free of Charge

- Upon request 1 day in advance book via reception:
- Wake up call
- Lunch/Breakfast box
- Tennis court (Floodlight 100 le/h) In Iberotel Makadi Beach
- Billiard in Manzar lounge bar 13:00-24:00
- Makadi Water World Aqua park
- ATMs are located in Souk Makadi, beside La Loca and in Jaz Aquaviva hotel

Sports & Entertainment

Various daytime activities 10:30-12:30 and 15:00-17:00
Daily evening show acts and live performances
Please refer to info boards for a full breakdown.

Jazy Kids Club

Our Jazy Kids Club open 10:00-12:30 and 15:00-16:30 for children from 4 to 12 y.o. Kids Disco at 20:30 in the Lobby Terrace of Manzar Lounge bar.

Extra Charge

- Minibar: Please notice the minibar list in your room
- Limousine service
- El Shisha Bar located in Jaz Makadi Sarava Resort
- Fitness room 08:00-19:00 in Jaz Makadi Oasis
- Doctor and Pharmacy
- Mividaspa
- Diving center, surf center and water sports
- Golf course "A superb 18 hole championship golf course, a fun 9 hole par 3 course, plus excellent training facilities"

TAKE CARE

- Avoid direct sunlight especially between 11:00-15:00. Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when explored to the sun.
- Avoid sudden changes in temperature (from warm to cold and vice versa). Give your body a few minutes to get used to the new temperature. Sudden temperature changes can cause health issues, please do not make your air conditioning in the room colder than 25 degrees.
- Please note that due to fire regulations, smoking of hookahs / shisha in the room is not allowed.
- The use of third-party providers outside the hotel (e.g. shops, limousines, etc.) is at your own responsibility.